



U.S. DEPARTMENT OF STATE

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Biography



Susan Swart

Chief Information Officer

INFORMATION RESOURCE MANAGEMENT

Term of Appointment: 02/07/2008 to present

Susan H. Swart, a member of the Senior Foreign Service with the rank of Minister Counselor, was appointed as the Chief Information Officer for the Department of State in February 2008.

As CIO, she is responsible for the Department's information resources and technology initiatives and provides core information, knowledge management, and technology (IT)

services to the Department of State and its 260 overseas missions. She is directly responsible

for the Information Resource Management (IRM) Bureau's budget of \$310 million, and oversees State's total IT/ knowledge management budget of approximately one billion dollars.

Preceding her assignment as CIO, Ms. Swart was the Deputy Chief Information Officer (DCIO) for Business, Planning and Customer Service and the Chief Knowledge Officer. She has served in a number of prominent positions in the Department, including the Dean of the School of Applied Information Technology at the Foreign Service Institute. Prior to her SAIT assignment she served as Information Management Officer in Cairo, Egypt, Office Director for Customer Service in the Bureau of IRM, Deputy Executive Director in the Bureau of East Asia and Pacific Affairs (EAP), and Special Assistant in the Bureau of Administration (A). Her overseas assignments include Cairo, Egypt; Caracas, Venezuela and Lima, Peru.

Ms. Swart joined the Foreign Service in 1989. She holds a Masters degree in National Security Studies from the National War College, and earned her undergraduate degree from Virginia Commonwealth University.

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